

November 2023

**Board Members**

**Jim Osman**  
**Larry Ellis**  
**Eric Paull**  
**Cliff Sires**  
**Robert Thurston**

The Board meets the 2nd Monday of each month at the Sewer District office starting at 6 pm. Please call the office at least one (1) week in advance if you would like to be included on the agenda.



**Office Location:**  
**511 Whiskey Jack Rd**  
**Sandpoint, ID 83864**

**Mailing Address:**  
**KPSD**  
**PO Box 562**  
**Kootenai, ID 83840**

**OFC: (208) 263-0229**  
**FAX: (208) 265-5326**

# The Waste Watcher

**Our Mission: To provide the best possible customer and wastewater services while preserving the public health, in accordance with all State and Federal regulations, while maintaining fiscal responsibility.**



## NEW MONTHLY RATES EFFECTIVE 10/1/2023

On this billing statement you will notice that a rate increase has taken effect as of October 1, 2023. The increase was necessary in order for the District to have sufficient operating income to cover operating expenses. NUFFs were increased earlier in the year after a formal rate study was performed. NUFFs, or "New User Facility Fees", are used for capital improvements to the District's system which can include assets such as aerators and pumps.

### **UPDATE YOUR BANK BILL-PAY SYSTEM**

Make sure you update your bill paying service to reflect the **new sewer fees**. Also, check to see that you have your sewer account number in the memo section of your check. This expedites the crediting of your payments to your account. Thank you.

Type of User	Current	New Rate
Single Family Residence	\$53.33	\$54.93
Commercial-Residential (per ER)	\$53.33	\$54.93
Commercial Use (per ER)	\$71.56	\$73.71
Industrial Use (per ER)	\$91.18	\$93.92
Admin/Non-Connected (per ER)	\$10.18	\$10.49
Gov/Non-Profit (per ER)	\$26.70	\$27.50



## Welcome to the Team! Zac Cook!

After graduating from Sandpoint High School Zac wasted no time embarking on life. He joined the Marine Corps and married his high school sweetheart. Zac and Hannah moved to North Carolina and returned 5 years later. Upon returning to Sandpoint Zac pursued a career as a Commercial Pilot. He graduated college and worked as a survey pilot as well as a bush pilot in Alaska. Zac and Hannah decided that after 10 years it was time to settle down and start a family. They have two lovely children Walker and Willow. Zac and his family enjoy summers on the lake fishing and swimming as well as cozy winter days. Zac is happy and proud to be part of KPSD helping his community and making it a better place.

happy  
holidays

The following dates are the district's schedule for the holiday season. The rest of the schedule for the office will remain the same. Open Monday—Thursday.

Nov 23rd— Closed

Dec 25th— Closed

Jan 1st— Closed



***Remember that the line from your home or business to the District's main line, up to and including the tap, is ultimately the responsibility of the property owner to keep properly maintained and in good working order. The District is here to help.***

## BRIDGING THE GAP OF LATERAL MAINTENANCE

**Tanner Weisgram**, the District's Operations Manager has a goal to help bridge the gap of responsibility and not neglect the private side of the District's Sewer Infrastructure. Your private lateral just like any other component in your home or business will wear out. Performing regular maintenance will prolong the need for replacement. How do you maintain a sewer line you ask? First, all private lines must have an accessible clean out. The clean out is for both locating and maintaining your lateral. If you cannot locate your clean out, the District can assist with locating both your clean out and your lateral. The District already does this through participation in the one-call system (Call before you Dig—811) and goes a step beyond to locate and protect your laterals. Once your clean out is located, make an appointment with your local licensed plumber to video your line. The video needs to be done with a self-leveling camera capable of marking footage. The footage is important as it will show in feet your lateral from the clean out to the tap at the District's main line. Submit this video to the District's Operations Department for assessment. Tanner will review the video at no expense to you, the homeowner. He will be able to let you know if there are any concerns that need to be addressed immediately or any future repairs that will need to be planned for. The most common issues with sewer laterals are root intrusion and fats, oils & grease build-ups. These will cause clogs in the sewer lateral and can cost you lots of money and inconvenience if your sewer system backs up onto or in your property. Also, over time the joints in the lateral become misaligned and allow seepage. All of these issues allow excessive infiltration (storm water and debris) to enter the District's system increasing the volume that needs to be treated, thus increasing treatment costs. Another repair that you may hear of is a protruding tap. This is when, over time, the lateral tap protrudes into the District's main line. This can cause serious problems while the maintenance team is jetting (cleaning) the main lines. The taps might become dislodged due to the high pressure cleaning and result in an emergency repair. Minor maintenance can save thousands in costly repairs later. Tanner encourages all property owners to "know your lateral". Please call and he would be happy to meet with you and answer any questions. The office number is (208) 263-0229. The Operators are available 8:30am-3:30 pm Monday through Thursday.

